



# HOTLINE

News from Your Non-Profit Utility • September/October 2010

## Get Ready, Get Set... Here Comes the Wind

Abundant wildlife, majestic mountains, lakes, rivers, coastal areas and forests: few places on Earth can match the diverse scenery of the Olympic Peninsula. However, living amongst such beauty has its costs. Late-autumn and winter storms can wreak havoc on our homes, roads, river banks, telephone and power lines. Though your PUD works proactively year-round to maintain readiness and responsiveness to outages — whatever the cause — *nothing can match the power of Mother Nature.*

“Over the past year, your PUD has added a new sub-station, rebuilt or upgraded over 11 miles of power lines, trimmed 140 miles of brush and trees from lines and poles, and implemented significant improvements to our Outage Management System,” said General Manager, Doug Nass. “Our job is never done; we work continuously to improve the reliability and efficiency of our system for the benefit of our customers.” But we’re just one part of the equation: customer readiness for rough weather can make the difference between weathering storms in comfort or in crisis.

### Easy Steps to Weather the Storms Ahead

September is National Preparedness Month, time to make final preparations for keeping you and yours safe, warm, comfortable and ready for anything year round. The following tips should help:

Prepare and/or replenish your emergency kit. It should contain the essentials needed to keep you and your family clothed, warm, fed, hydrated and informed for 3 days without power. Be sure that everyone in your household knows where the kit is. Replace food, water and batteries regularly to maintain freshness.

If you’re unsure if we have your current contact information, please call us at (360) 452-9771 or (800) 542-7859. To run at peak efficiency, our outage management system requires accurate customer information.

September is Washington State’s Weather Radio Awareness Month, a great time to purchase and familiarize yourself with this inexpensive, potentially life-saving device

widely available at major retailers and electronics stores. With features like battery back-up, area-specific information, severe weather alerts and alarms, this is a must-have for every home.

### During Outages...

Stay back 100 feet or more from downed power lines AND anything they touch. Report downed lines as soon as possible.

Turn off all appliances and heaters, but leave one light on inside and one outside. The inside light will tell you when power has been restored; the outside light will tell us. Please wait 10 -15 minutes before turning on your heating system and major appliances to allow the electrical system time to fully stabilize.

Avoid using gas-fueled stoves, lanterns or generators indoors or in poorly ventilated areas during an outage to prevent deadly carbon monoxide poisoning and to reduce the risk of fire.

Access information on major outages on our website at [www.clallampud.net](http://www.clallampud.net) or call and ask a friend to do so for you.

**PUD Mission: Providing reliable, efficient, safe and low-cost utility services in a financially and environmentally responsible manner.**

### PUD Commissioners

Our Board holds public meetings most Mondays at 1:30 p.m. at our Port Angeles office, 2431 East Highway 101.

Call (360) 565-3231 or (800) 542-7859 for more information.

**Will Purser • Hugh Haffner • Ted Simpson**

General Manager: Doug Nass

### Contact the PUD

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# Four Cool Con\$ervation Tips for Fall

- 1. Install a Programmable Thermostat** — The proper installation, programming and use of this low-cost control can save up to 20 percent per year in heating costs. For greatest savings, lower your home's temperature by 5 -10 degrees at night or when you're away from home. To prevent mold/mildew in your walls, keep the interior of your home above 60 degrees. Remember to change filters monthly to keep your heater running at peak efficiency.
- 2. Seal Household Leaks** — You can save up to 40 percent on your annual energy bill by sealing leaks, gaps and cracks in your walls, floors, ceilings, windows, doors and ductwork. Participate in our Duct-sealing Program to have your home's ductwork sealed at little or no cost to you. Manufactured Homes built before 1992 are also eligible for our Air-Sealing Program.
- 3. Maximize Your Insulation** — Did you know that insulation can settle over time? What started out as foot-deep ceiling insulation 20 years ago could be half that by now. If you've got room to add insulation in your ceilings, walls, floors, do so; it's one of the most cost effective energy-saving measures available — especially if you participate in our Insulation Incentive Program.
- 4. Save on Hot Water** — If your water heater is over ten years old, it's unlikely that it's energy efficient or still under warranty. Did you know that most insurers don't cover losses caused by water heaters with expired warranties? High efficiency water heaters offer at least three benefits: eligibility for our \$50 Rebate, energy savings and longer warranties. For greater savings, insulate hot water pipes and lower your water heater setting to 120 degrees.

For more information on PUD Rebate and Incentive Programs and their eligibility requirements, visit your local PUD office, [www.clallampud.net/conservation](http://www.clallampud.net/conservation), or call (360) 565-3249.

## Making a Difference Together Through Our Neighborly Assistance Program

Autumn with its cool breezes and stunning foliage can be a stressful time for low-income Clallam County residents, especially in this tough economy. Winter cold and higher utility bills are close at



hand, forcing some to make tough financial choices between life's necessities. However, by donating a few dollars a month,

you can help keep the lights on for a growing number of needy families and seniors. Through our Neighborly Assistance Program, you can bring light and warmth to your Clallam County neighbors through one-time or recurring donations to any or all of the following agencies: Olympic Community Action, Sequim Community Aid and Saint Vincent de Paul. It's simple! Just complete the form below, enclose it with your bill payment and/or drop it off at a PUD office. You can also sign-up online. Choose to make a difference today.

Name: \_\_\_\_\_ Acct. #: \_\_\_\_\_

Address: \_\_\_\_\_ Phone: \_\_\_\_\_

My choices for participation in the Neighborly Assistance Program are indicated below. This **replaces** any previous pledges.

- I prefer to be billed, beginning with my next statement, as follows:
- Please bill \$ \_\_\_\_\_ for \_\_\_\_\_ months.
  - Please bill \$ \_\_\_\_\_ every month until I contact the PUD to cancel.
- I prefer a one-time contribution of \$ \_\_\_\_\_.

I want my one-time or monthly contribution of: \$ \_\_\_\_\_ to go to Olympic Community Action Programs  
 \$ \_\_\_\_\_ to go to Sequim Community Aid  
 \$ \_\_\_\_\_ to go to Sequim St. Vincent de Paul

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Neighborly Assistance Program

**GO SOLAR: Take the Tour!**  
**10am-2pm, Saturday, Oct. 2<sup>nd</sup>**  
**Starting Point: Sequim High School**

Did you know that Clallam County has one of the highest percentages of solar installations per capita in the country? Take the Solar Tour and see for yourself. Attend a workshop, visit local solar installations and meet one-on-one with their owners to see how it's done. Learn how low-interest loans and PUD, State and Federal incentive programs are making solar energy more affordable than ever before. For more information, stop by your local PUD office, or visit: [www.clallampud.net/conservation](http://www.clallampud.net/conservation)

## Public Power Week, October 3 - 10, 2010

Did you know that your PUD is one of 2,000-plus not-for-profit community-owned utilities nationwide? Together, we serve 45 million Americans. Public Power Week celebrates the benefits, achievements and community spirit of public power utilities. You can celebrate by reaping your benefits as a public power customer and participating in our energy-efficiency incentive and rebate programs. You'll increase home comfort, reduce energy use and lower your bill while helping us to keep energy costs down for all. Check out program offerings at your local PUD office or on our website: [www.clallampud.net/conservation](http://www.clallampud.net/conservation).

## Watts Green

*We are committed to the development of clean renewable energy resources.*

To support this effort, sign up for our Watts Green clean energy program by calling 360-452-9771 or 800-542-7859.

## Fuel Mix

Your PUD's electricity comes from the following fuel mix:

Biomass:	0.29%
Coal:	4.88%
Hydroelectric:	83.89%
Landfill Gas:	0.01%
Natural Gas::	1.93%
Nuclear:	8.86%
Other:	0.14%
<b>TOTAL:</b>	<b>100.00%</b>